



Donna L.K. Chiacchia

- ◆ Proven track record directing leadership in projects and programs for transformation and restructuring strategies, bringing to a continuous improvement state, delivered on time, at budget, 3:1 ROI
- ◆ Direct Financial Services, Corporate Training, and Pharma high profile, complex, cross-functional global initiatives of 50+ FTE, budgets \$100K to \$50M

Client Results

Expertise

- ◆ Program Management
- ◆ Project Management
- ◆ Strategic Planning
- ◆ Business Transformation
- ◆ Training & Development

Client Network

- ◆ Advantage Consulting, LLC
- ◆ Dell/EMC
- ◆ DentaQuest
- ◆ Dimension Data
- ◆ Fidelity Investments
- ◆ FM Global
- ◆ Fresenius Medical Care
- ◆ HPE/SimpliVity
- ◆ Ingraham & Associates
- ◆ Massachusetts Medical Society
- ◆ MassHealth
- ◆ National Westminster Bank
- ◆ New England Journal of Medicine
- ◆ One America Insurance
- ◆ R.J. Walters, Inc.
- ◆ RBS/Citizens Bank
- ◆ Staples
- ◆ State Street Financial
- ◆ Takeda Pharmaceuticals

- ◆ Reporting reduced from 4 days to 4 hours, saving \$1.4M and an 8:1 ROI
- ◆ 130,000 records migrated in 60 days, creating a \$72M opportunity
- ◆ Incomplete for 3 years, 80 processes converged in 13 months
- ◆ Risk management software enhancements implemented in just 10 months with zero defects

Engagement Details

Industries: Insurance, Pharmaceutical, Financial Services, Information Technology, Healthcare, Retail, Not-for-Profit

Applications: Salesforce, Oracle Financials, Share-Point, Enterprise Reporting, Qstream (LMS), Brainshark (LMS), Saba (LMS) Survey Monkey, VeevaVault (DMS), erwin FYDO (Data Governance), TrackWise (QMS), Microsoft Professional Office, Visio, PowerPoint, Publisher

Methodologies: SCRUM, SDLC, Waterfall, Agile

Tools: HP- PPM Center, HP-QC, JIRA, Smartsheet, Microsoft Project

Compensation: C2C or 1099

Locations: MA: Metro-West, Worcester, Boston, RI: Greater Northern RI, Providence, Johnston

Soft Skills: Organized, Disciplined, Analytical, Focused, Creative, Realistic, Compassionate