

C2C Project and Program Management Consultant

Services:

Project & Program Management Consulting

Project & Program Change Management

Fees are structured by flat daily/weekly rate

Expertise:

- Direct high profile, complex, cross-functional global initiatives of 50+ FTE, budgets \$100K to \$50M
- Transform budget and scheduled challenged projects to cost effective, continuous improvement initiatives
- Design and implement profitability improvement solutions by engaging resources into a consensus building, results oriented team to meet organizational objectives and vision

Top Accomplishments:

- Directed the creation of an activity reporting system streamlining the delivery of financial and productivity data of five IT services companies from 4 days to 4 hours realizing \$1.4M annual savings and an 8:1 ROI.
- Directed the implementation of 90 business enhancements to a financial global exposure monitoring application in ten months with zero defects.
- Directed a business process quality enhancement project (LMS-Saba; DMS-VeevaVault; FYDO) to 100% complete in 13 months that had been operating for three years at 4% complete.

Core Competencies:

Project Management, Program Management, Business Process Architecture, Organizational Development, Training & Development, Business Operations, Business Culture Transformation, Mergers & Acquisitions, and Strategic Planning

Industries: Insurance, Information Technology, Pharmaceutical, Financial Services, Healthcare, Retail, Not-for-Profit, Publishing, Consulting, Training, Marketing, and Advertising

Applications: Salesforce, Oracle Financials, SharePoint, Enterprise Reporting, Qstream(LMS), Vartopia, Zift, Influitive, Moxie Customer Spaces, Brainshark(LMS), Saba(LMS) Survey Monkey, VeevaVault(DMS), erwin FYDO(Data Governance), TrackWise(QMS), Microsoft Professional Office, Visio, PowerPoint, Publisher

Project Management Methodologies: SCRUM, SDLC, Waterfall, Agile

Project Management Tools: Customized specific to client and project, leveraging HP- PPM Center, HP-QC, JIRA, Asana, Smartsheet, Wrike Project Management, Microsoft Project

Preferred Locations: MA: Metro-West, Worcester, Greater Boston, **RI:** Greater Northern RI, Providence, Johnston

Soft Skills: Organized, Disciplined, Analytical, Focused, Creative, Realistic, Compassionate